## **MORTGAGE FRAUD RESOURCES**

## **Report Scams and Make Complaints**

- Consumer Financial Protection Bureau
  WEBSITE: www.consumerfinance.gov; Online
  Complaint Form
  PHONE: 855-411-CFPB (2372)
- Federal Bureau of Investigation

  PHONE: 800-CALLFBI (225-5324)

  ONLINE TIPS: FBI Tips and Public Leads Form

  WEBSITE: www.fbi.gov/contactus.htm and

  https://tips.fbi.gov/
- Federal Trade Commission (FTC): Complaint Assistant

WEBSITE: www.ftccomplaintassistant.gov
WEBSITE (Spanish): www.ftccomplaintassistant.gov/
Consumer\_HomeES.htm
PHONE (for complaints against companies, organizations, or business practices): 877-FTC-HELP (382-4357)
PHONE (for complaints about identity theft):
877-ID-THEFT (438-4338)
EMAIL (for complaints about spam or phishing):
spam@uce.gov

- Financial Fraud Enforcement Task Force
  WEBSITE: www.stopfraud.gov
- FINRA Investor Education Foundation
  WEBSITE: www.saveandinvest.org/FraudCenter
- Housing and Urban Development Office of the Inspector General Hotline

PHONE: 800-347-3735

FAX: 202-708-4829

EMAIL: hotline@hudoig.gov

- Loan Modification Scam Prevention Network

  WEBSITE: www.PreventLoanScams.org; http://

  complaint.preventloanscams.org (complaint form);

  www.loanscamalert.org

  PHONE: 866-459-2162
- National Consumers League WEBSITE: http://www.fraud.org
- National Fair Housing Alliance
  PHONE: 202-216-9702
  WEBSITE: www.nationalfairhousing.org





## **General Information and Counseling**

■ Better Business Bureau WEBSITE: www.bbb.org

■ Consumer Financial Protection Bureau

WEBSITE: www.consumerfinance.gov PHONE: 855-411-CFPB (2372)

■ Federal Bureau of Investigation

WEBSITE: www.fbi.gov/about-us/investigate/white\_collar/mortgage-fraud/mortgage\_fraud
PHONE: 800-CALLFBI (225-5324)

**■** Federal Trade Commission

WEBSITE: www.ftc.gov/bcp/edu/microsites/moneymatters/your-home.shtml

Financial Fraud Enforcement Task Force

WEBSITE: www.stopfraud.gov/protect-mortgage.html PHONE: 202-514-2000 EMAIL: ffetf@usdoj.gov

■ HOPE NOW Alliance Counseling Organizations

WEBSITE: www.hopenow.com PHONE: 888-995-HOPE (4673)

■ Home Loan Learning Center

WEBSITE: www.homeloanlearningcenter.com/default.htm

■ HUD Office of Housing Counseling

HUD Approved Housing Counseling Agencies WEBSITE: www.hud.gov/offices/hsg/sfh/hcc/hcs.cfm?weblistaction=summary

Loan Modification Scam Prevention Network

 ${\tt WEBSITE: www.PreventLoanScams.org}$ 

PHONE: 866-459-2162

Loan Safe

WEBSITE: www.loansafe.org

 Making Home Affordable from the Departments of Treasury and Housing and Urban Development

WEBSITE: www.MakingHomeAffordable.gov PHONE: 888-995-HOPE (4673) or for hearing impaired 877-304-9709

■ National Housing Resource Center

WEBSITE: www.hsgcenter.org

Office for Victims of Crime

WEBSITE: www.ovc.gov/news/programupdates.html

OnGuardOnline.gov

WEBSITE: www.onguardonline.gov

## **Resources for Victims**

Center for Responsible Lending

WEBSITE: www.responsiblelending.org/mortgage-lending/

NORTH CAROLINA: 919-313-8500 district of columbia: 202-349-1850

CALIFORNIA: 510-379-5500

■ Home Free USA

WEBSITE: http://homefreeusa.org

PHONE: 855-493-4002

Home Loan Learning Center by the Mortgage Bankers Association

WEBSITE: www.homeloanlearningcenter.com

PHONE: 800-793-6222

■ Home Ownership Preservation Foundation

WEBSITE: www.995Hope.org PHONE: 888-995-HOPE (4673)

Loan Modification Scam Alert

WEBSITE: www.loanscamalert.org PHONE: 888-995-HOPE (4673)

Mortgage Bankers Association

WEBSITE: www.mbaa.org PHONE: 202-557-2700

National Association of Realtors

PHONE: 202-383-1000 WEBSITE: www.realtor.org

National Center for Victims of Crime

WEBSITE: www.victimsofcrime.org

National Mortgage Settlement

WEBSITE: www.nationalmortgagesettlement.com

NeighborWorks America

WEBSITE: www.nw.org PHONE: 202-220-2300

Prevent Loan Scams

WEBSITE: http://complaint.preventloanscams.org/

